



PARKING ENFORCEMENT LTD

COMPANY DETAILS

Company Registration Number: 09363453.

Registered Office: 90 Berry Lane, Longridge, Preston, PR3 3WH.

Tel: 01772 798 999.

TERMS AND CONDITIONS

Please read these Terms and Conditions ("Terms") carefully as use of WWW.EPEL.UK constitutes your acceptance of these Terms.

E S Parking Enforcement Ltd reserves the right to update the Terms at any time by displaying amended Terms on the website and you will be deemed to have agreed to the amended Terms when you next use this website. The Privacy Policy is part of the Terms of use of this website.

The information on this site has been included in good faith but it is for general information only and should not be relied on for any specific purpose. No representation or warranty is given as regards to the accuracy of information on this website and there shall be no liability for any loss, damage or expense arising in contract, tort or otherwise out of any reliance on information contained on this site, access to, use of or inability to use this site.

ES Parking Enforcement Ltd admits you to this website in order to provide you the opportunity to: find out more about us; the services we offer; pay a Parking Charge Notice; or submit an appeal. E S Parking Enforcement Ltd in its sole discretion may alter or discontinue any feature of the website.

You will not use this website for any unlawful purpose including:

- Posting material containing any virus or interfere with the operation of this website or attempt to decipher, or modify any of the software, coding or information comprised in this website;
- Providing false, inaccurate or misleading information;
- Breaching any applicable laws, regulations, licences, or third party rights;
- Purposely intercepting, accessing without authority or expropriating any system, data or personal information as defined in the Data Protection Act 1998.

You agree to fully reimburse ES Parking Enforcement Ltd in respect of all losses, costs, actions, claims and liabilities incurred by ES Parking Enforcement Ltd as a result of any breach of these terms or any data submitted by you to us.

E S Parking Enforcement Ltd will make all reasonable attempts to prohibit viruses from the site but cannot guarantee this. You should take appropriate steps in respect of this.

PRIVACY POLICY

We take care to protect the privacy of users to this website.

This Privacy Policy has been produced in light of the Data Protection Act 1998 and applies to all personal data, as defined in the Act. E S Parking Enforcement Ltd will collect information you supply via this website, such information may include your name, postal address, email address and telephone number in order to respond to your enquiry or appeal. Information supplied to us is subject to confidentiality and will not be disclosed without your prior consent other than to the IPC/IAS, mail service providers, credit reference agents, collection agents or solicitors for this purpose and any authorised sub-contractors if provided in relation to a Parking Charge.

E S PARKING ENFORCEMENT LTD IS REGISTERED AT 90 BERRY LANE, LONGRIDGE, PRESTON, PR3 3WH. REGISTERED IN ENGLAND AND WALES AS A LIMITED COMPANY REGISTRATION NO: 09363453. ICO: ZA092296.

With regard to each of your visits to our site we may automatically collect technical information, including the Internet protocol (IP) address used to connect your computer to the Internet, your login information, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform; information about your visit, including the full Uniform Resource Locators (URL) clickstream to, through and from our site (including date and time); products you viewed or searched for; page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page and any phone number used to call our customer service number. The information which we collect and store during normal use of the site is used to monitor and analyse how parts of the site are used. Such use does not result in any personally identifiable data being collected or stored.

By submitting your information and/or use of this website you consent to the use of that information as set out in this policy.

Any changes to the privacy policy will be posted on this page so that you may be aware of the information that ES Parking Enforcement Ltd collect and how it is used at all times and your continued use of the website will be your acknowledgement of your agreement to the new policy.

PRIVACY STATEMENT - APPEALS SECTION

This privacy policy has been produced in accordance with the Data Protection Act 1998 and applies to all personal data, as defined in the Act. E S Parking Enforcement Ltd will collect information you supply via this website, such information may include your name, postal address, email address and telephone number in order to assess your appeal. Information supplied to us is subject to confidentiality and will not be disclosed without your prior consent other than in the proper processing of the appeal, whereby it may be necessary to share data with the IPC, IAS, mail service providers, credit reference agents, collection agents or solicitors for this purpose.

Depending on the nature of your appeal, the information you may give may be classed as sensitive personal data. For example, if you give information relating to a medical condition you may have. We will only use this information as part of your appeal and we will not use it for any other purpose.

We will not ask you for any more information than we need, and we do not keep your information for any longer than we need to.

We take reasonable steps to keep your details up to date and accurate. Please bear in mind that we may hold your records after your appeal has been considered as we are required to have an effective audit trail and to comply with regulatory and legislative requirements.

The Data Protection Act 1998 gives you the right to access information held about you. You can access personal data we have about you by writing to E S Parking Enforcement Ltd, Suite 211, 131 Friargate, Preston, PR1 2EF. You will need to pay a fee to meet our costs in providing you with these details.

We look after your personal data by having security that is appropriate for its nature and the harm that might result from a breach of security. Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site, any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access. By submitting your appeal, you consent to the use of that information as set out in this policy. Any changes to the privacy policy will be posted on this page so that you may be aware of the information that E S Parking Enforcement Ltd collect and how it is used at all times and your continued use of the website will be your acknowledgement of the agreement to the new policy.

PRIVACY STATEMENT - PAYMENT PAGE

This privacy policy has been produced in the light of the Data Protection Act 1998 and applies to all personal data, as defined in the Act. E S Parking Enforcement Ltd will process information you supply whilst making payment of your Parking Charge, including your name, postal address and bank details. This information is subject to confidentiality and will only be used for this purpose. We look after your personal data by having security that is appropriate for its nature and the harm that might result from a breach of security. Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk and you should take the appropriate steps in respect of this risk.

ACCESS TO SECURED AREAS

Some sections of this site are restricted and accessible to authorised users only. You are solely responsible for maintaining the confidentiality of any user name and password that is assigned to you by E S Parking Enforcement Ltd. You will not misuse or share the password that is assigned to you.

As an authorised user of the Client Log-in page, you are also bound by the following Terms and Conditions of Use. Accordingly, you should review them in relation to all or any part(s) of the website.

By accessing this section of the website, you accept these Terms and Conditions of Use and acquire a non-exclusive right to:

- View the material in the website
- Access material contained in the website
- Download and use any material contained in the website for a temporary purpose (such as viewing offline)
- Downloading material contained in the website for reproduction by you or your employee

USER OBLIGATIONS

You hereby undertake the following obligations:

- To ensure your employees, sub-contractors and any other agents (if any) who have authorised access to the website are made aware of the Terms and Conditions of Use.

- To not provide or otherwise make available any material in the website in any form to any person other than employees, subcontractors and other agents (if any) without the written consent of E S Parking Enforcement Ltd, except where required by law.

You agree to fully reimburse E S Parking Enforcement Ltd in respect of all losses, costs, actions, claims and liabilities incurred by E S Parking Enforcement Ltd as a result of any breach of these terms or any data submitted by you to us.

No representative or warranty is given as regards to the accuracy of information on this website and there shall be no liability for any loss, damage or expense arising in contract, tort or otherwise out of any reliance on information contained in this site, access to use of or inability to use this site. You accept that E S Parking Enforcement Ltd takes no responsibility for any error or omission relating to the material contained in the website.

Copyright subsisting in the contents of this website, including without limitation all trademarks, text, graphics and information is owned by E S Parking Enforcement Ltd, save where expressly stated.

Upon termination of your right to use the website, you must destroy any copies, electronic and printed, of material obtained from the website that you have in your possession or under your control or otherwise return or dispose of such material in the manner directed by E S Parking Enforcement Ltd.

COOKIE POLICY

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.

We use the following cookies: - Strictly necessary cookies. These are cookies that are required for the operation of our website. They include, for example, cookies that enable you to log into secure areas of our website, use a shopping cart or make use of e-billing services.

- Analytical/performance cookies. They allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.

- Functionality cookies. These are used to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).

You can block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our site.

REFUND POLICY

Refunds may be given at the discretion of the management. Refunds must be applied for in writing within 7 days of payment being received. You must supply us with:

- Your Full name
- Your Full postal address
- PCN Reference number
- Vehicle Registration Number

Please post to: ES Parking Enforcement Ltd, Suite 211, 131 Friargate, Preston, PR1 2EF. We will respond to you in writing within 28 days of receiving your request. (Refunds may be given at the discretion of the management).

Please note if you have paid your PCN in full, you can no longer appeal to the IAS as the case will be classed as closed.